



# The 2024 Sprinter

Engineered for Excellence.

Mercedes-Benz







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European model shown.

## Whatever The Job, Excellence Always Pays Off

Customizable, dependable, and power performance. These are just a few characteristics your business demands.

With multiple engine options, the latest in safety technology and a low total cost of ownership to maximize your work rate and minimize your expenses – see what else the 2024 Mercedes-Benz Sprinter can deliver for you.



## Your Choice Of Power. For Maximum Performance.

Whatever your demands, there's an engine to help power you forward. Choose the fuel-efficient standard output 4-cylinder Diesel or the higher output 4-cylinder Diesel engine for maximum power and performance. Discover a source of greater workday capacity to match your unique requirements.



### 2.0L 4-CYLINDER TURBO DIESEL (STANDARD OUTPUT)

- Efficient fuel consumption
- High torque at low speeds
- Low emissions
- Quiet noise and vibration levels

<b>CONFIGURATION:</b>	DOHC
<b>INDUCTION SYSTEM:</b>	Common-Rail-Direct-Injection (CDI)
<b>BORE/STROKE:</b>	82.0 mm/92.0 mm
<b>HORSEPOWER/RPM:</b>	168 hp @ 3,800 rpm
<b>TORQUE/RPM:</b>	295 lb-ft @ 1,300-2,400 rpm
<b>TRANSMISSION:</b>	9G-TRONIC Automatic Transmission



### 2.0L 4-CYLINDER TURBO DIESEL (HIGHER OUTPUT)

- Efficient fuel consumption
- High torque at low speeds
- Low emissions
- Quiet noise and vibration levels

<b>CONFIGURATION:</b>	DOHC
<b>INDUCTION SYSTEM:</b>	Common-Rail-Direct-Injection (CDI)
<b>BORE/STROKE:</b>	82.0 mm/92.0 mm
<b>HORSEPOWER/RPM:</b>	208 hp @ 3,800 rpm
<b>TORQUE/RPM:</b>	332 lb-ft @ 1,400-2,400 rpm
<b>TRANSMISSION:</b>	9G-TRONIC Automatic Transmission



## Performs For Drivers, Clients, And Your Budget.

There are two costs to factor in when buying a vehicle – the purchase, and the ownership. The Sprinter is designed to deliver cost-effectiveness that lasts for years with durability, multiple engine options, and a low total cost of ownership that keeps day-to-day costs down, and productivity up.



### THE SPRINTER CAN ALSO ENHANCE YOUR DAY THROUGH:

- Ergonomic seats with lowered sides and lumbar supports
- Comfortable pedal position
- Elimination of display reflections in windshield
- Optimized noise reduction
- Increased steering wheel adjustability
- Multiple rear-step variations



### POWERFUL TORQUE

When you need to get up to speed, the Sprinter's peak torque comes in at 1,400 rpm in the higher output engine and 1,300 rpm in the standard output engine – so you're off the line quicker to finish the job.



### SUSPENSION OPTIONS

Ideal for heavy-duty vehicles with a higher centre of gravity. Available for greater on-road balance, and driving comfort.



### ALL-WHEEL DRIVE (AWD)

The 2024 Sprinter's All-Wheel Drive system provides better traction and stability, enhanced steering feel and driving behaviour, as well as lower noise emissions, all while no longer requiring a 4x4 button.



### 9G-TRONIC AUTOMATIC TRANSMISSION

Experience rapid response, a smoother transition between gears, and more cost-effective highway driving that won't slow you down.



## The Highest Standards, For Your Business Needs.

The 2024 Sprinter comes fully loaded to maximize your productivity and efficiency with leading safety technology, connectivity and flexible engine options to drive your business forward.

### STANDARD FEATURES



## Looking Forward, Backward, And Both Sides For Your Safety.

There's one business need that always takes precedence – your protection. On the road, the job, and everywhere in between, the Sprinter spares no expense to keep you safe.

Active Brake Assist<sup>2</sup> comes as standard to detect your surroundings, while Active Lane Keeping Assist<sup>10</sup> keeps you on the right track. And throughout, you'll find safety technology that goes to great lengths so you can too.



### ACTIVE DISTANCE ASSIST DISTRONIC<sup>®3</sup>

Monitors the road ahead, and automatically maintains distance from onward vehicles. Minimizes rear-end accidents, to maximize your workday ability.



### DIGITAL INTERIOR MIRROR

See even more with a rear-view mirror that can switch to a digital view for safer reversing, giving you greater clarity for maneuvering spaces. Ideal for jobs that need a partition wall, without compromising your line of sight.



### HILL START ASSIST

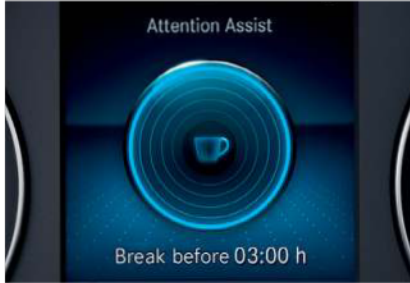
Briefly stops the vehicle from rolling backwards or forwards, giving you an extra level of safety and confidence when making a hill start. Maintains your brake pressure for approximately two seconds, so you can remove your foot from the brake pedal without rolling.



### 360° CAMERA<sup>5</sup>

This visual parking aid uses four digital cameras to generate various views of the vehicle's surroundings and show them in real time on the multimedia display.





**ATTENTION ASSIST®<sup>6</sup>**

Prevents drowsy driving by monitoring your driving patterns, and providing an early warning in case fatigue is detected.



**TRAFFIC SIGN ASSIST**

A camera gives you additional assistance when identifying speed restriction signs, No Passing Zones, and No Entry signs.



**HIGHBEAM ASSIST<sup>5M</sup>**

Adjusts the high- and low-beam headlamps automatically, allowing for continuous adaptation to the prevailing traffic situation. The system helps ensure better and earlier recognition of the course of the road.



**BLIND SPOT ASSIST<sup>7</sup>**

Using radar sensors to monitor approaching vehicles on multilane highways, this system can detect vehicles in your blind spot and alert you visually and audibly. Also comes with Rear Cross-Traffic Alert<sup>8</sup> to automatically brake when in reverse for traffic that crosses your vehicle's path.



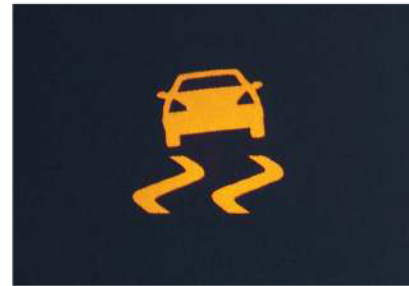
**DRIVER AND PASSENGER AIRBAGS<sup>9</sup>**

The driver and passenger front, thorax, and window airbags help protect you and your passengers in the event of a collision. Passenger Vans are also equipped with rear curtain airbags.



**ACTIVE LANE KEEPING ASSIST<sup>10</sup>**

You'll receive visual and audible warnings if your van leaves its lane unintentionally. A camera in the windshield monitors the road ahead and helps detect when you may have veered away from lane markings.



**LOAD-ADAPTIVE ELECTRONIC STABILITY PROGRAM (ESP®)<sup>11</sup>**

This dynamic handling system actively intervenes to help keep the van firmly under control and safe by automatically braking individual wheels and reducing engine power to help stabilize the vehicle if wheelspin, understeer, or oversteer is detected.



**DOWNHILL SPEED REGULATION**

Get added safety, control, and peace of mind with the support of Downhill Speed Regulation (DSR) when driving on a downward slope. DSR allows your van to maintain a consistent speed by automatically applying the brakes as much or as little as needed.

## Make Long Hauls Feel Shorter.

It's not just work that's done on the road. That's why the Sprinter's state-of-the-art infotainment system is designed to combine safety and convenience for your enjoyment. Like ergonomically designed features, with the latest technology, for a more economical commute.



### CHARGING OPTIONS

USB-C ports, wireless and 12V chargers are located on the dashboard for a more efficient and convenient day on the job.



### SMARTPHONE INTEGRATION FOR APPLE CARPLAY® AND ANDROID™ AUTO<sup>12</sup>

More seamless connectivity using Bluetooth® technology, so you get to enjoy your commute your way.



### SIRIUSXM® SATELLITE RADIO

Provides the soundtrack to your workday. Listen to music, sports, and news live and on-demand with over 140 channels.



### TOUCHSCREENS

Optimize your infotainment with screens activated by touch, voice control, or steering wheel buttons. Choose from 7" or 10.25" touchscreens, and discover Mercedes-Benz User Experience (MBUX) features like Navigation.



## Advanced Connectivity For Your Sprinter.

Available on 2023 or newer Sprinter models, Mercedes me connect enables you to maximize efficiency and improve your daily business operations. The Mercedes me connect app lets you check your current vehicle status whenever and wherever you want. Activate your entire fleet with our industry leading digital services from the palm of your hand.<sup>13</sup>

### Overview of Key Services

**Connect+ Services:** Complimentary for 1 year – the link between driver and vehicle.<sup>13</sup>

#### REMOTE DOOR LOCK & UNLOCK<sup>14</sup>    REMOTE VEHICLE STATUS<sup>15</sup>

Don't remember locking your van doors? No need to worry, you can quickly check the lock status of your Van in your Mercedes me connect app and quickly lock your vehicle at the tap of a button.

You're never far from your van, even when you are. Remote Vehicle Status allows you to view the latest data from your van, including mileage, fuel level, tire pressure, and more.

#### LIVE TRAFFIC INFORMATION<sup>16</sup>

Always find the quickest route to the job or delivery. View live traffic information and optimized route guidance on your van's navigation.



**Connect Services:** Complimentary for as long as your van's technology is supported.

#### ACCIDENT AND BREAKDOWN MANAGEMENT<sup>17</sup>

If you're ever involved in an accident, receive immediate assistance and have a towing service arranged via Roadside Assistance.

#### MAINTENANCE MANAGEMENT<sup>18</sup>

Get reminders of upcoming service and book an appointment with your preferred service dealer.

#### SOFTWARE UPDATES<sup>19</sup>

Get the latest software installed over the air, so your van is optimized with the most current information from Mercedes-Benz.

#### EMERGENCY CALL SERVICES<sup>20</sup>

Automatically receive help from an emergency response agent if you're involved in an accident, or place a call manually by pressing the SOS button in your van.



To see a full list of available Mercedes me Connect services, visit <https://www.mercedes-benz-vans.ca/en/connectivity>



## Innovation That Fits The Bill. And Reduces Bills.

The 2024 Sprinter is ready to perform – through flexibility to match your demands, fuel economy that doesn’t compromise power, and the latest in workday technology to keep you safe while exceeding expectations.

No matter your line of work, day-to-day needs, or business goals – your customized Sprinter will make it happen.



### Handles The Heaviest Payload. To Lighten Your Workload.

Whatever you carry, load, or deliver, you can tailor the powerful Sprinter Cargo Van to your demands – with a range of versatile engine options, strong towing capacity, and a multitude of configurations.

Available with standard features like Active Brake Assist<sup>2</sup> and Cruise Control to keep you safe on the way to the construction site – while optimizing your costs with low fuel consumption.

The Sprinter Cargo Van is available in 2500, 3500, 3500XD, and 4500 series.

[Build Yours Here](#)




# MODELS | Sprinter Cargo Van

## SPRINTER CARGO VAN QUICK FACTS

 <b>ENGINES</b> 2.0L 4-cylinder turbo diesel (standard output) 2.0L 4-cylinder turbo diesel (higher output)	 <b>TRANSMISSION</b> 9G-TRONIC Automatic Transmission	 <b>MAXIMUM INTERIOR STANDING HEIGHT</b> 200.9 cm (79.1")	 <b>MAXIMUM CARGO FLOOR LENGTH</b> 481 cm (189.4")
 <b>MAXIMUM PAYLOAD</b> 3,090 kg (6,812 lbs)	 <b>MAXIMUM TOWING CAPACITY</b> 3,402 kg (7,500 lbs) <sup>21</sup>	 <b>MAXIMUM CARGO VOLUME</b> 15.1 m <sup>3</sup> (532.6 cu. ft)	 <b>MAXIMUM CARGO FLOOR WIDTH</b> 178.7 cm (70.4")


## STANDARD ROOF HEIGHTS



**2500** Max: 244.6 cm (96.3")  
**3500** Max: 244.8 cm (96.4")  
**3500XD** Max: 248.7 cm (97.9")  
**4500** Max: 248.4 cm (97.8")

**WIDTH** Max: 242.6 cm (95.5")

## HIGH ROOF HEIGHTS



**2500** Max: 273 cm (107.5")  
**3500** Max: 277.9 cm (109.4")  
**3500XD** Max: 277.9 cm (109.4")  
**4500** Max: 276.7 cm (108.9")

**WIDTH** Max: 242.6 cm (95.5")

## THREE LENGTHS



593.2 cm (233.5") **144" WB**  
 696.7 cm (274.3") **170" WB**  
 736.7 cm (290") **170" EXT. WB**



Available on the Single tire models, this wheel arch covering's square shape and flat top provides extra storage opportunities, as well as protection for the wheel arch.



The rear doors feature hinges with self-locking mechanisms.



LED strip lighting improves cargo loading vision.



The plastic floor covering saves up to 40% in weight compared to a wood floor, and increases payload possibilities. Anti-slip, easy to clean, and protects against corrosion.



The Sprinter 4500 model sets the benchmark for payload capacity of up to 3,090 kg (6,812 lbs).

All measurements in centimetres/inches. All width measurements include mirrors.



### Delivers Your Team. And The Goods.

Maximize space for your team, tools, and your cargo. With seating for up to five and plenty of space to store payloads, you can get your business where it needs to be. Matched with a powerful engine that's right for you, and standard safety features that will protect you on the way to the job site.

The Sprinter Crew Van is available in 2500.

[Build Yours Here](#)



# MODELS | Sprinter Crew Van

## SPRINTER CREW VAN QUICK FACTS



### ENGINES

2.0L 4-cylinder turbo diesel (standard output)  
2.0L 4-cylinder turbo diesel (higher output)



### TRANSMISSION

9G-TRONIC Automatic Transmission



### MAXIMUM INTERIOR STANDING HEIGHT

194.9 cm (76.7")



### MAXIMUM CARGO FLOOR LENGTH

366.4 cm (144.3")



### MAXIMUM PAYLOAD

2,880 kg (6,349 lbs)



### MAXIMUM TOWING CAPACITY

3,402 kg (7,500 lbs)<sup>21</sup>



### MAXIMUM CARGO VOLUME

13.8 m<sup>3</sup> (487.3 cu. ft)



### SEATING CAPACITY

Up to five

## HIGH ROOF HEIGHTS

**2500** Max: 273 cm (107.5")



**WIDTH** Max: 242.6 cm (95.5")

## TWO LENGTHS



593.2 cm (233.5") **144" WB**

696.7 cm (274.3") **170" WB**



The removable 3-seat bench is covered in durable upholstery and gives your crew a roomy, safe, and comfortable ride.



In addition to seating for up to five people, the Sprinter Crew Van features ample cargo space.



A partition wall will protect the front compartment from dust, dirt and noise from the back - as well as improve air quality, and speed up heating time.

All measurements in centimetres/inches. All width measurements include mirrors.

European model shown.



### Flexible Seating. Unwavering Performance.

Whatever your route, the Passenger Van knows the best way to get there – with comfortable seating space for up to fifteen, and more luggage room to spare. Add your choice of powerful diesel engines, and the latest safety technology to help you and your passengers arrive at your destination.

Available with standard features, like Active Brake Assist,<sup>2</sup> Cruise Control and the Multifunction Steering Wheel.

The Sprinter Passenger Van is available in 2500 series.

[Build Yours Here](#)



European model shown.

# MODELS | Sprinter Passenger Van

## SPRINTER PASSENGER VAN QUICK FACTS

**ENGINES**  
2.0L 4-cylinder turbo diesel (standard output)  
2.0L 4-cylinder turbo diesel (higher output)

**TRANSMISSION**  
9G-TRONIC Automatic Transmission

**MAXIMUM CARGO VOLUME**  
3.3 m<sup>3</sup> (116.6 cu. ft)

**SEATING CAPACITY**  
Up to fifteen

**MAXIMUM PAYLOAD**  
1,460 kg (3,219 lbs)

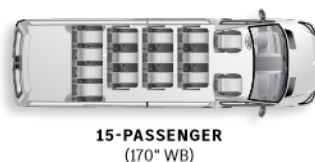
**MAXIMUM TOWING CAPACITY**  
2,268 kg (5,000 lbs)<sup>21</sup>

**MAXIMUM INTERIOR STANDING HEIGHT**  
191.8 cm (75.5")

## MAXIMUM DIMENSIONS



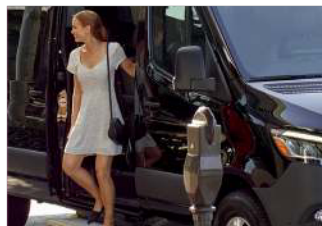
## MULTIPLE SEATING CONFIGURATIONS



## TWO LENGTHS



The Sprinter Passenger Van offers seating for up to fifteen adults.



An impressive interior standing height of up to 191.8 cm (6'3") provides greater passenger comfort with plenty of room to move.



Roof-mounted air conditioning comes in two output levels, including a high-performance air conditioner.



The maximum 177.4 cm (69.8") floor width and generous legroom mean there's plenty of room to sit and stretch out.



The ergonomic rear seats have individual headrests and an available reclining option.

All measurements in centimetres/inches. All width measurements include mirrors.



### Customize To Your Needs. For Uncompromising Performance.

Whether on the construction site or the campsite, you need a solid framework to work from. With flat unobstructed frame rails to fit your design, the Sprinter Cab Chassis gives you that and more – to house heavy cargo, or your outdoor adventure refuge.

The Sprinter Cab Chassis is available in 3500XD and 4500 series.

[Build Yours Here](#)



European model shown.

# MODELS | Sprinter Cab Chassis

## SPRINTER CAB CHASSIS QUICK FACTS



### ENGINES

2.0L 4-cylinder turbo diesel (standard output)  
2.0L 4-cylinder turbo diesel (higher output)



### MAXIMUM PAYLOAD

3,405 kg (7,506 lbs)



### TRANSMISSION

9G-TRONIC Automatic  
Transmission



### MAXIMUM TOWING CAPACITY

3,402 kg (7,500 lbs)<sup>21</sup>



### SEATING CAPACITY

Up to three

## MAXIMUM DIMENSIONS

### HEIGHTS

**3500XD** Max: 239 cm (94.1")  
**4500** Max: 239.7 cm (94.4")



**WIDTH** Max: 242.6 cm (95.5")

## TWO LENGTHS



624.6 cm (245.9") **144" WB**

694.6 cm (273.5") **170" WB**



Choose between the standard 3500XD model (GVWR of 5,003 kg/11,030 lbs) or the 4500 model (GVWR of 5,500 kg/12,125 lbs) and build the Sprinter Cab Chassis that works best for you.



The Sprinter's flat unobstructed frame rails are the perfect place to bring your vision of the ideal business vehicle or adventure van to life.

All measurements in centimetres/inches. All width measurements include mirrors.



## Explore Greater Ways To Perform

Ice, snow, or gravel. Mountains or backwoods. No matter your journey, the Sprinter All-Wheel Drive (AWD) can manoeuvre the terrain with a higher wading depth, a low-range gear, and an engine to navigate the ground you cover. Discover customizable off-road power that gets you where you need to be.

Available on select models for Sprinter Cargo, Crew, Passenger and Cab Chassis.

[Build Yours Here](#)



European model shown.

## SPRINTER AWD CARGO VAN

**STANDARD ROOF HEIGHTS**    **2500** Max: 254.3 cm (100.1")  
**3500XD** Max: 254.2 cm (100.1")

**HIGH ROOF HEIGHTS**    **2500** Max: 282.6 cm (111.3")  
**3500XD** Max: 282.5 cm (111.2")



### THREE LENGTHS



## SPRINTER AWD CREW VAN

**ROOF HEIGHTS**    **2500** Max: 282.6 cm (111.3")



### TWO LENGTHS

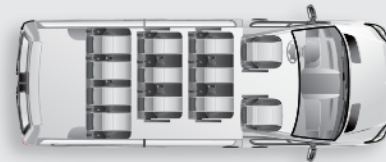


## SPRINTER AWD PASSENGER VAN

**ROOF HEIGHTS**    **2500** Max: 298.7 cm (117.6")



### SEAT CONFIGURATION



### ONE LENGTH



## SPRINTER AWD CAB CHASSIS

**ROOF HEIGHTS**    **3500XD** Max: 248.6 cm (97.92")



### TWO LENGTHS



All measurements in centimetres/inches. All width measurements include mirrors.



## Going All-Out For Your Upfit.

You need a van that can be customized to your demands. With our network of eXpertUpfitters, your van can be designed to your specs. And like everything with Mercedes-Benz Vans, you'll receive the best craftsmanship – no matter the requirements. Maximize the inside space to match your needs, so you can excel out on the road.

Discover a complete list of approved upfitters at [mbvans.ca/upfitters](https://mbvans.ca/upfitters).



## Easier Navigation. On The Site, And In The Spreadsheet.

We make the hardest-working vans on the road. So it's no surprise that the professionals at Mercedes-Benz Financial Services work just as hard to find the right finance solution for you. If you're looking to lease or purchase, we offer a variety of products and solutions with flexible benefits and competitive rates tailored to your business.<sup>22</sup>

For more information, visit [mercedes-benz.ca/en/financial-services](https://mercedes-benz.ca/en/financial-services).

Discover the latest Mercedes-Benz Vans special offers by visiting [mbvans.ca/special-offers](https://mbvans.ca/special-offers).

## Mercedes-Benz Financial Services





## A Team To Take Your Fleet Further.

Mercedes-Benz Vans Canada works hard to cater to all your fleet needs so we can help drive your business. Our expert team is flexible to your demands, assisting in your van customization and providing tailored financing. Through personalized solutions, we can help you maximize your potential and increase efficiency.

With an exceptional Total Cost of Ownership that was named a Vincentric Best Fleet Value in Canada™ this year<sup>23</sup>, and maximum customization possibilities, learn more about how your business can benefit from Mercedes-Benz Fleet Services at <https://www.mercedes-benz-vans.ca/en/fleet>





## Stronger Van Care That Produces Better Results.

Your van deserves servicing that maximizes performance with minimized downtime. With extended warranty, or pre-paid maintenance to all-inclusive service packages, our versatile ServiceCARE plans are designed to get the most out of your business.

Learn more about everything VanCARE can offer you at [mbvans.ca/owners](http://mbvans.ca/owners).



### EXTENDED LIMITED WARRANTY (ELW)

More warranty, greater certainty. The Extended Limited Warranty product offers you greater coverage for mechanical, electrical and electronic components. It protects you against unforeseen repair costs and without any deductibles, so you get the benefit of predictable and attractive conditions.



### MAINTENANCE (PPM)

Minimize service time, to maximize time on the road. Regular and accurate checking of the most important vehicle parts and functions ensures that your van continues to deliver outstanding performance and reliability. Maintenance prevents unnecessary repair costs and keeps downtime minimal.



### COMPLETE

The all-inclusive service package. If you require comprehensive additional protection for your van, look no further than our Complete product. This package covers all workshop work, including wear and tear repairs. The vehicle is ready for action when you need it, and you keep costs safely under control.

Learn more about ServiceCARE plans [here](#).



### ROADSIDE ASSISTANCE<sup>24</sup>

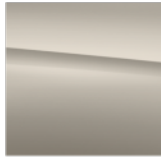
Your Mercedes-Benz Van comes with 24-hour Roadside Assistance<sup>24</sup> and expert advice through the Mercedes-Benz Customer Assistance Centre, providing you with the peace of mind and help when you need it most.

# PRODUCT DETAILS | Exterior & Interior

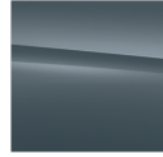
## Exterior: Non-Metallic



9147 - Arctic White  
(Standard)



7701 - Pebble Grey  
(Standard)



7709 - Blue Grey  
(Standard)



3589 - Jupiter Red  
(Standard)



3583 - Velvet Red  
(Standard)



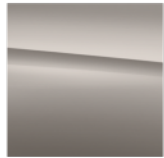
6830 - Aqua Green  
(Standard)



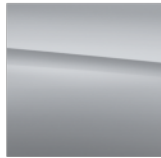
5389 - Steel Blue  
(Standard)



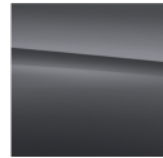
9136 - Grey White



7160 - Stone Grey



7708 - Silver Grey



7224 - Graphite Grey



5524 - Black Blue



1243 - Calcite Yellow



3432 - Sunset Red



5362 - Brilliant Blue

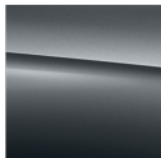


5957 - Vanda Blue

## Exterior: Metallic



9775 - Iridium Silver  
Metallic



7992 - Selenite  
Grey Metallic



7755 - Tenorite  
Grey Metallic



5890 - Cavansite  
Blue Metallic



9197 - Obsidian  
Black Metallic



9040 - Jet Black

## Premium Non-Metallic

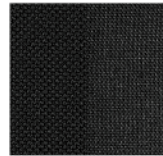
## Interior



VF4 - Caluma  
Black Fabric



VF6 - Black  
Leatherette



VF7 - Maturin  
Black Fabric

## Accessories Highlights

- All-Season Floor Mats
- Loading Roller
- Ladder Rack
- Roof Rack
- Cargo Rack
- Grille Cover
- Seat Covers
- Armrest Covers
- Block Heater
- Trailer Hitch

[Explore Accessories](#)

For paint availability please contact your local dealer. Contact dealer for full list of accessories.





European model shown.

- Requires the use of ultra-low-sulfur diesel fuel. Mercedes-Benz Sprinters are approved to use B20 biodiesel (approved diesel fuel with a maximum 20% biodiesel content) in all engines. The only approved biodiesel content is one that both meets ASTM D6751 specifications and has the oxidation stability necessary to prevent deposit-/corrosion-related damages to the system (min. 6h, proven by EN14112 method). Please see your service station for further information. If the B20 biodiesel blend does not clearly indicate that it meets the above standards, please do not use it. The Mercedes-Benz Vans New Vehicle Limited Warranty does not cover damage caused by fuel standards not approved by Mercedes-Benz Vans.
- Active Brake Assist may not be sufficient to avoid an accident. It does not react to certain stationary objects, nor recognize or predict the curvature and/or lane layout of the road or every movement of vehicles ahead. It is the driver's responsibility at all times to be attentive to traffic and road conditions, and to provide the steering, braking and other driving inputs necessary to retain control of the vehicle. Drivers are cautioned not to wait for the system's alerts before braking, as that may not afford sufficient time and distance to brake safely. See Operator's Manual for system's operating speeds and additional information and warnings.
- Active Distance Assist DISTRONIC® is no substitute for active driving involvement. It does not adapt cruising speed in response to stationary objects, nor does it predict the curvature and lane layout of the road ahead or the movement of vehicles ahead. It is the driver's responsibility at all times to be attentive to traffic and road conditions, and to provide the steering, braking and other driving inputs necessary to retain control of the vehicle. Drivers are cautioned not to wait for the system's alerts before braking, as that may not afford sufficient time and distance to brake safely. Braking effectiveness also depends on proper brake maintenance, and tire and road conditions. See Operator's Manual for system's operating speeds and additional information and warnings.
- Crosswind Assist can engage automatically when sensing dangerous wind gusts at highway speeds exceeding 80 kph. Performance is limited by wind severity and available traction, which snow, ice, and other conditions can affect. Always drive carefully, consistent with conditions. Crosswind Assist can only act within the laws of physics. If the driver exceeds the physical limits, even Crosswind Assist will not be able to prevent an accident!
- Rear view camera does not audibly notify driver of nearby objects and is not a substitute for actively checking around the vehicle for any obstacles or people. Images displayed may be limited by camera field of view, weather, lighting conditions, and the presence of dirt, ice, or snow on the camera.
- Driving while drowsy or distracted is dangerous and must be avoided. ATTENTION ASSIST® may be insufficient to alert a fatigued or distracted driver and cannot be relied on to avoid an accident or serious injury.
- Blind Spot Assist is a warning system and may not be sufficient to avoid all accidents involving vehicles in your blind spot and does not estimate the speed of approaching vehicles. It should not be used as a sole substitute for driver awareness and checking of surrounding traffic conditions. See Operator's Manual for system's operating speeds and additional information and warnings.
- Rear Cross-Traffic Alert is not a substitute for actively checking around the vehicle for any obstacles or people. It may not detect certain objects based on their size, path, proximity or speed and angle of approach, or due to sensor obstruction, and does not control steering angle. See Operator's Manual for additional information, tips and warnings.
- Warning: the forces of a deploying airbag can cause serious or fatal injuries to a child under age 13. The safest seating position for your child is in a rear seat, belted into an appropriate, properly installed child seat, or correctly wearing a seat belt if too large for a child seat. See Operator's Manual for additional warnings and information on airbags, seat belts, and child seats.
- Active Lane Keeping Assist may be insufficient to alert a fatigued or distracted driver of lane drift and cannot be relied on to avoid an accident or serious injury.
- No system, regardless of how advanced, can overcome the laws of physics or correct careless driving. Please always wear your seat belt. Performance is limited by available traction, which snow, ice, and other conditions can affect. Always drive carefully, consistent with conditions. Best performance in snow is obtained with winter tires.
- Apple CarPlay® is a product of Apple Inc. Android™ Auto is a product of Google Inc. Device and app providers' terms and privacy statements apply. Requires connected compatible device and data plan. Apps, content and features are selected solely by their providers. Connection to apps and streaming services may be limited by the device's network connection. Data usage is routed through device and subject to fees, charges and restrictions in user's wireless plan. Vehicle's factory audio/information interface, including COMAND® navigation, may not be used simultaneously with Apple CarPlay or Android™ Auto. When Apple CarPlay or Android™ Auto is in use, the steering-wheel voice control button accesses Siri® or Google voice recognition software for voice commands.
- Available on 2023 or newer Sprinter models. Contact an authorized Mercedes-Benz Vans dealership for more information.
- The Remote Door Locking/Unlocking function via the Mercedes me connect App makes it possible for you to view the status of the doors and lock/unlock the vehicle using a code via the Mercedes me connect App. This service is not available for fully integrated camper vans on Sprinter Bases.
- Included in the Mercedes me app.
- Requires Navigation, which is optional on some models.
- By using the Accident and Breakdown Management service, vehicle data and location are collected. Accident and Breakdown Management is only available in conjunction with the Emergency Call System. The Communication Module for Digital Services (LTE) is required to use the Accident and Breakdown Management service.
- In order for us to offer you the service Maintenance Management, data is transferred from the vehicle to Mercedes-Benz AG. This data includes the vehicle identification number, mileage, service code (A or B), as well as remaining time and mileage until the next service is due and information on the brake system and coolant.
- A visit to the dealership may be required in certain cases.
- The Emergency Call system is activated from the moment the vehicle is delivered to the customer following a sale. The availability of the service in addition to the integrated Communication Module for Digital Services (LTE) also depends on the network coverage of the mobile network provider.
- Maximum permissible gross weight of the trailer, if the trailer is equipped with a separate functional braking system. Please make sure to comply with local trailer load regulations. Read Operator's Manual before towing. In some provinces, aftermarket trailer brakes are required. See dealer for details.
- Actual rates, terms, down payment, and program eligibility will be determined by the Mercedes-Benz Financial Services Credit Team based upon the creditworthiness of the customer.
- Based on the Vincentric 2023 Canada Fleet awards analysis, Full-Size 3/4-Ton Passenger Van segment and the Mercedes-Benz Sprinter 2500 High Roof 144 WB 4 Cylinder, Full-Size 3/4-Ton Cargo Van segment and the Mercedes-Benz Sprinter 2500 Crew High Roof 144 WB 4 Cylinder Diesel, and Full-Size 1-Ton Cargo Van segment and the Mercedes-Benz Sprinter 3500 XD High Roof 170 WB 4x4 2.0L 4 Cylinder Diesel HO.
- The Mercedes-Benz Vans Roadside Assistance Program is available for vehicles covered under warranty and includes such services as towing, jump-start in the event of a dead battery, and assistance with the installation of a spare tire. Service charges apply for out-of-warranty vehicles.

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